



How we supported our users and community during COVID 19

Tatjana Timotijević
Head of Department of Scientific Information,
National Library of Serbia;
Consortium Country Manager
tatjana.timotijevic@nb.rs



October, 2020.

How we were organized

- Lockdown in Serbia started on March 16th and lasted until May 18th
- We were all working from our homes (users and librarians)
- The remote access to all content and to the academic network was established/provided through VPN, AnyDesk or TeamViewer
- We were available for our users by email and Ask a Librarian option



Budget and renewals

- Ministry of Science managed to provide us the budget in total, in spite of huge budget cuts on a state level
- We kept all subscriptions
- Due the COVID situation Wiley will next year keep the same price as in this year / no price increase
- Excellent collaboration (patience and understanding) with publishers (regarding contract delay, minimal price increase...)



Activities

- As a member of ICOLC Consortium we were invited to sign the Statement on the Global COVID-19 Pandemic and Its Impact on Library Services and Resource and we signed it (EIFL team also shared the invitation)
- We were receiving a lot of information and messages regarding the content which publishers made available OA (COVID and non-COVID content) from EIFL, ICOLC, publishers
- Posted this information and links on KoBSON website, shared that info with our users, the Prime Minister of Serbia, Ministry of Science, Ministry of Health, Medical Faculty and Clinical Center's staff
- The Ministry of Education, Science and Technological Development has formed a Working Group for collecting scientific information related to COVID-19. The task of the Working Group is to analyze the most relevant scientific papers, to prepare short written information on current key findings on daily basis, and send them to the COVID 19 Crisis Team of Serbia



KoBSON website

Podrška izdavača i besplatan pristup sadržajima usled COVID-19 virusa

Usled pandemije izazvane COVID-19 virusom veliki broj izdavača je pružio podršku korisnicima otvaranjem pristupa sadržajima. Veliki broj radova odnosi se na najnovije informacije i istraživanja povodom COVID-19.

Na sledećem linku se nalazi PDF sa svim dostupnim sadržajima.

(objavljeno 18.03.2020.)



Free content

Allen Institute for AI:
- [CORD-19 Explorer](#)

American Chemical Society:
- [Chemistry in Coronavirus Research: A Free to Read Collection](#)

Annual Reviews:
- [Journals database](#)

American Psychological Association:
- [COVID-19 Pandemic](#)

BioOne:
- [COVID-19 resource page](#)

Brill:
- [COVID-19 Collection](#)

Cambridge University Press:
- [Academic textbooks on Cambridge Core](#) (samo za registrovane IP adrese)
- [Cambridge Companions on Cambridge Core](#) (samo za registrovane IP adrese)
- [Cambridge Histories on Cambridge Core](#) (samo za registrovane IP adrese)
- [Cambridge Elements on Cambridge Core](#) (samo za registrovane IP adrese)
- [Book chapters and journal articles related to COVID-19](#)

Cell Press:
- [Coronavirus Resource Hub](#)

CNKI - China National Knowledge Infrastructure:
- [Open Access Online-first Publishing of Research Papers on COVID-19](#)

EBSCO:
- [COVID-19 Updates & Information \(For Healthcare Professionals, For Librarians/Health Information Professionals, For Researchers\)](#)
- [Novel Coronavirus \(2019-nCoV\)](#)
- [Free COVID-19 Resources on Accel5 - Staying Productive During COVID-19](#)

EDP Sciences:
- [All content](#)

Elsevier:
- [Novel Coronavirus Information Center: Elsevier's free health and medical research on novel coronavirus \(COVID-19\)](#)
- [Novel Coronavirus \(Covid-19\) Information Center for nursing and healthcare educators](#)

Activities

- Serbian Government implemented portal Digital Solidarity and we join the initiative with our OA repositories (DoiSerbia Journals and DoiSerbia PhD thesis)
- We attended various webinars organized by EIFL, EBSCO etc.
- In collaboration with Elsevier we organized webinar for editors of Serbian Scientific Journals (“Questions answered about getting your journal indexed and increase its impact and visibility”; 69 participants)
- Had a lot of online meetings with colleagues and collaborators
- In September we had online SciFinder-n training for librarians



Current and future activities

- Although we are all working from our offices now, most activities take place online or in person but with a restricted (limited) number of participants / Faculty exams, meetings, conferences, number of users in libraries and reading rooms, etc.
- In October we will organize online SciFinder-n training for researchers
- In October we will organize online Seminar for PhD students
- All the time we will keep our fingers crossed for COVID 19 to stop and see you next year in person 😊



Thank you!



Web adresa: www.kobson.nb.rs
E-mail: tatjana.timotijevic@nb.rs